

PARTRIDGE

Privacy Policy

Effective: Tuesday, October 2025

Partridge respects your privacy and is committed to protecting your personal data. This policy explains how we handle and use your information when you engage with our platform and services.

1. Information We Collect

We may collect:

- Personal identification: name, email, company details.
- Business information: usage patterns, project interests.
- Design interactions: purchase history, browsing behaviour.

We do not collect payment data directly, all transactions are handled via Stripe's secure servers.

2. How We Use Your Data

We use your data to:

- Process orders.
 - Provide tailored recommendations.
 - Onboard new users and verify intent.
 - Improve platform experience (UX & analytics).
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3. Data Sharing

We do not sell or share your data with third parties for marketing purposes. We may share data with:

- Artists (only for usage analytics)
- Secure third-party service providers (e.g., hosting, CRM)

4. Your Rights

You have the right to:

- Access and correct your data.
- Request deletion of your account.
- Opt-out of communications.

To action your rights, email: hello@partridgeagency.com

5. Security

All data is encrypted and stored on secure servers (AWS). Access is limited to essential Partridge staff.

6. Cookies

We use cookies to enhance your browsing experience and gather anonymous analytics. You can control cookie preferences via browser settings.

7. Changes to This Policy

We may update this policy. Continued use of our platform signifies acceptance of any changes.

8. Contact

For any questions regarding these terms, please contact us at hello@partridgeagency.com.

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Terms & Conditions

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Use of the Website

Your use of this website is governed by these terms and by our Privacy Policy. You may not use our services or designs for any unlawful or unauthorized purpose.

Jurisdiction

This agreement is governed by the laws of Queensland, Australia. Any disputes arising shall be resolved under Queensland jurisdiction.

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Pricing and Payment

Payment must be made in full via Stripe or any other payment gateway offered at checkout. We reserve the right to change pricing at any time without notice.

Refunds and Returns

Due to the digital and exclusive nature of the designs, all sales are final. No refunds or returns will be accepted unless required by law.

Privacy and Data Protection

Your data is handled in accordance with our Privacy Policy. We do not sell or share your personal information with third parties, except as necessary to fulfill your order or comply with legal obligations.

Termination

We reserve the right to terminate access to the website or services if a user breaches these terms or engages in unlawful or unauthorized use of content.

Contact

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